

Privacy notice and information on the use of the website

Data protection and data management information and information on the use of the website ("Information")

I Purpose and scope of the Prospectus

A Frank Diagnostika, established in 1036 Budapest, Dereglye u. 2nd Address: 1031 Budapest, Szentendrei út 176., trade register number: 01-09-070792) as data controller ("**Controller**") respects the security of the data of visitors to its website and acknowledges the provisions of this data management information ("**Information**"). The Data Controller undertakes to process the Personal Data that comes into its possession during the operation of the Data Controller's website (<http://www.frank-diagn.hu>) hereinafter referred to as the "**Website**") in accordance with the provisions of this Notice and the applicable laws.

The purpose of the Policy is to establish the rules of data processing related to the operation of the Data Controller, and to ensure the legal order of the data management and the related data protection regulations and the fulfillment of data security requirements. The scope of this Notice covers the processing of Data on the Website and when you contact Frank Diagnostics through the Website or otherwise, you ask questions, including the processing of Data necessary to use the Services available through the Website or through a website operated by Frank Diagnostics.

The legal basis for the processing is the voluntary consent of the data subject pursuant to Article 6(1) of the General Data Protection Regulation (GDPR) No. 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("**GDPR**").

The Data Controller is entitled to change this Policy and the information related to the use of the Website from time to time, due to various updates, unilaterally, without prior notice. In view of this, it is recommended that you regularly visit the Website and monitor the acceptability of changes.

II Concept definitions

Data processing: performing technical tasks related to data processing operations, regardless of the method and means used to perform the operations and the place of application, provided that the technical task is performed on the data;

Data processor means a natural or legal person or an organization without legal personality which processes personal data on the basis of a contract, including a contract concluded pursuant to legal provisions;

Processing: any operation or set of operations which is performed on personal data, in particular, but not limited to, collection, recording, organization, storage, alteration, use, retrieval, transmission, disclosure, alignment or combination, blocking, erasure and destruction of personal data, as well as prevention of further use of personal data, making photographs, sound or image recordings.

Controller: means the natural or legal person or organization without legal personality who, alone or together with others, determines the purpose of the processing of personal data, makes and implements decisions concerning the processing (including the means used) or has it carried out by the Processor;

Data transfer: the making available of personal data to a specific third party;

Data subject: any identified or, directly or indirectly, identifiable natural person based on personal data;

GDPR: Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Regulation (EC) No 95/46 (General Data Protection Regulation);

Third party means a natural or legal person or an organization without legal personality other than the data subject, the controller or the processor;

Authority means the National Authority for Data Protection and Freedom of Information, established in accordance with the provisions of the basic law, in order to ensure the protection of the right of informational self-determination, freedom of information and personal data and the legitimate availability of data of public interest and public interest, which is responsible for monitoring and promoting the implementation of these rights;

Consent: voluntary and explicit indication of the data subject's wishes, based on appropriate information and by which he/she unambiguously consents to the processing of personal data relating to him/her, either in full or in the context of certain operations;

Personal data means any data or information that enables a natural person (Data Subject) to be identified, directly or indirectly;

Service: Services operated by the Data Controller and provided by the Data Controller, which are available on the website.

III Use of the Website

In order to use certain Services available on our Site, as well as to visit and use certain websites/links and to keep in touch, visitors ("**Visitors**" or "**Data subjects**") must voluntarily provide Personal and/or Special Data. Therefore, please read this Notice in all cases. Please be informed that the data provided by contacting us constitute a voluntary acceptance of the terms of this Notice.

If the Visitor contacts the Data Controller with regard to a Service by e-mail, the Data Controller records the Visitor's e-mail address and manages it to the extent and for the duration necessary for the provision of the Service.

Links to external pages:

On our Website, there are links to pages that provide useful information to our Visitors. The Data Controller is not responsible for any damage caused by the use of the external pages, the data contained therein or the visits to or use of the external pages.

IV Principles governing the processing of Personal Data

The Controller processes Personal Data in accordance with the principles of good faith, fairness and transparency, as well as the applicable laws and the provisions of this Notice.

The Data Controller shall use the Personal Data strictly necessary for the use of the Services on the basis of the consent of the Data Subject and only for a specific purpose.

The Controller shall process the Personal Data only for the purposes set out in this Policy and in the relevant legislation. The scope of the Personal Data processed is proportionate to the purpose of the Data Management, and should not extend beyond it.

In all cases where the Data Controller intends to use the Personal Data for a purpose other than that for which they were originally collected, the Data Subject shall inform

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Email: frankdiagn@frank-diagn.hu

and obtain the prior express consent of the Data Subject, or shall be given the opportunity to prohibit the use.

The Data Controller does not control the Personal Data provided by the Visitor, and the person providing it is solely responsible for their conformity.

The Data Controller shall ensure the security of Personal Data, take all technical and organizational measures and establish procedural rules that ensure that the collected, stored or processed data are protected and prevent accidental loss, unlawful destruction, unauthorized access, unauthorized use and unauthorized alteration, unauthorized dissemination. To fulfill this obligation, the Data Controller calls on all third parties to whom it transfers Personal Data.

V Purpose of Data Processing

The purpose of data processing by the Data Controller is (a) the online content service, (b) the identification of the Visitor, the contact with the Visitor, (c) the identification of the Services available to the Visitor, (d) statistics, the preparation of analyzes, (e) the protection of the rights of the Visitors, (f) the enforcement of the legitimate interests of the Data Controller, (g) the technical development of the IT system.

VI Protection of minors

The information on our website is not intended for minors. We do not collect data on persons who have not reached the age of 18 during data processing. You may transfer personal data in accordance with applicable data protection laws and you warrant that you have the appropriate and informed consent to the transfer of the information. By providing this information, you represent and warrant that your capacity to act in relation to the provision of the information is not limited. If you are legally 'incapacitated' or 'incapacitated' to provide information and you are not entitled to make an independent statement in this regard, you are required to obtain the consent of the third parties concerned (e.g. legal representative, guardian) regarding the provision of the information. In this context, you should consider whether the information, the consent of a third party.

Frank Diagnostics may be no personal contact will be made with you, so you are responsible for compliance with this section and the Data Controller is not responsible for this. If we notice that the user of our Website is a child who uses this Website without permission from parents or guardians, we will make every reasonable effort to delete all information that the child has come into our possession and ensure that this information is not passed on to any other person or used by us. Please inform us immediately if you find that a child has provided information about himself via this Website without the permission of his or her parent or guardian.

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VII Cookie or "cookie"

A cookie or "cookie" is a set of information sent by the Website to your computer when you visit the Website, which makes certain features of the Website more convenient for you. By using cookies, your needs can be better assessed. You have the right to enable cookies at any time, or to disable them at any time using your computer browser settings or changes to them. Furthermore, you can use your browser settings to allow you to be warned by a pop-up window before using cookies. If you do not give your consent to the use of cookies, this may result in the incomplete use of certain functions of the Website. To learn more about the subject, a number of articles are available on the Internet. For example, <http://www.allaboutcookies.org>.

VIII Legal basis, purpose and scope of data processing

The legal basis for the processing of Personal Data is the voluntary prior informed consent of the Data Subject. The Visitor has the right to withdraw his/her consent at any time, which withdrawal does not affect the lawfulness of the processing prior to the withdrawal.

By providing this Personal Data, you declare that you are aware of the version of this Notice that is in effect at the time of the provision of the data and voluntarily agree to the use of the Personal Data you provide and the Personal Data you generate about you. You may transfer personal data in accordance with applicable data protection laws and you warrant that you have the appropriate and informed Consent to the disclosure of the information.

The purpose of data management is to provide the Data Controller with a request for information from the person requesting contact.

Scope of the processed data: Name, Institution, message content, e-mail address, telephone number

IX Duration of Data Processing

The Data Controller shall process the data of the Data Subject until the fulfillment of the aforementioned purposes of Data Management or until the withdrawal of the Data Subject's consent or the deletion of the data subject's request.

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Data that are automatically recorded technically during the operation of the system are stored in the system for a period of time that is justified from the moment of their generation to ensure the operation of the system. The Data Controller shall ensure that these automatically recorded data cannot be linked to other Personal Data, except in cases required by law.

If the court or authority has finally ordered the deletion of the Personal Data, the deletion will be carried out by the Data Controller. Instead of erasure, the Data Controller shall restrict the use of the Personal Data, while informing the Data Subject, if the Data Subject so requests, or if, based on the information available to him, it can be assumed that the erasure would harm the Data Subject's legitimate interests. The Personal Data will not be deleted by the Data Controller as long as the Data Management purpose that excluded the deletion of the Personal Data exists.

X Use of data processor

Data management is performed by the Frank Diagnostic. In exceptional cases, if the processing is carried out by another person on behalf of the Controller, the Controller may only use Data Processors who provide appropriate guarantees for the implementation of appropriate technical and organizational measures to ensure the compliance of the Data Controller with the requirements of the GDPR and to protect the rights of the Data Subject. The Data Processor may not use any other data processor without prior written and individual or general authorization of the Data Controller.

XI Possibility to transmit data

The data related to the quotation request received through the website of Frank Diagnostic will not be transferred to third parties, they will remain solely in the Data Controller's management.

In exceptional cases, the Data Controller is entitled and obliged to transmit to the competent authorities all Personal Data that is available to and lawfully stored by the Data Controller, which is obliged to transmit the Personal Data by law or by a binding administrative obligation. The Data Controller shall not be held liable for such data transfer and for the consequences arising therefrom.

XII Data security

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We take the necessary steps on our website to protect Personal and/or Special Data transmitted from your computer, in particular against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as accidental destruction and damage, and against becoming inaccessible due to a change in the technology used. In order to protect the electronically processed data files in the different registers, appropriate technical solutions should be adopted to ensure that the data stored in the registers cannot, except where permitted by law, be directly linked and assigned to the data subject.

Please be advised that we use appropriate firewall and password protected data networks, however please note that Internet transmissions may not be completely secure or error free. You are responsible for the security of passwords, identifiers or other special access methods, unless the damage was caused by the Data Controller's unlawful handling of the Data Subject's data or violation of data security requirements.

XIII Rights and enforcement possibilities of the Data Subject

The Data Subject may request information on the processing of Data by sending an e-mail to the frankdiagn@frank-diagn.hu address.

The Data Subject may request the correction or modification of his/her Personal Data processed by the Data Controller. Taking into account the purposes of the processing, the Data Subject may request the completion of incomplete Personal Data.

The Data Subject may request the erasure of his or her Personal Data processed by the Controller. Deletion may be refused for (a) the exercise of the right to freedom of expression and information, or (b) the processing of Personal Data is authorized by law; and (c) the establishment, exercise or defense of legal claims. The Data Controller shall always inform the Data Subject of the refusal of the erasure, indicating the reasons for the refusal. Once the request for deletion of personal data has been fulfilled, the previous (deleted) data can no longer be recovered. The newsletters sent by the Data Controller can be canceled via the unsubscribe link contained therein. In the event of unsubscribing, the Data Controller will delete the Personal Data of the Data Subject in the newsletter database.

The Data Subject may request that the processing of his or her Personal Data be restricted by the Controller if the Data Subject disputes the accuracy of the processed Personal Data. The restriction applies for a period of time that allows the Controller to verify the accuracy of the Personal Data. The Data Controller shall indicate the Personal Data it processes if the Data Subject disputes the correctness

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or accuracy of the Personal Data, but the inaccuracy or inaccuracy of the contested Personal Data cannot be clearly established. The Data Subject may request that the processing of his or her Personal Data be restricted by the Controller even if the processing is unlawful, but the Data Subject opposes the erasure of the processed Personal Data and requests instead the restriction of their use instead. The Data Subject may also request that the processing of his/her Personal Data be restricted by the Controller if the purpose of the Processing has been achieved, but the Data Subject requires the processing of his/her Personal Data by the Controller for the establishment, exercise or defense of legal claims.

The Data Subject may request the Data Controller to provide the Personal Data provided by the Data Subject and processed by the Data Controller in an automated manner in a structured, commonly used, machine-readable format and/or to forward them to another data controller.

The Data Subject may object to the processing of his or her Personal Data (a) where the processing of Personal Data is necessary solely for the fulfillment of a legal obligation to which the Controller is subject or for the fulfillment of a legitimate interest of the Controller or of a third party; (b) where the purpose of the processing is direct marketing, public opinion polling or scientific research; or (c) where the processing is carried out for the fulfillment of a task carried out in the public interest. The Data Controller shall examine the lawfulness of the data subject's objection and, if the objection is substantiated, shall terminate the data processing and block the processed Personal Data, and shall inform all those to whom the Personal Data concerned by the objection were previously transmitted of the objection and of the measures taken on the basis thereof.

We recommend that the Data Subject should contact the Data Controller's employees with any questions, comments or complaints regarding the Data Management prior to using the administrative or judicial remedies at the e-mail address frankdiagn@frank-diagn.hu.

The Data Subject has the right to contact the National Authority for Data Protection and Freedom of Information (address: 1125 Budapest, Szilágyi Erzsébet fasor 22/c., telephone: +361 391 1400, fax: +36 1 391 1410, e-mail: ugyfelszolgalat@naih.hu).

The Data Subject shall have the right to apply to the courts for infringement of his or her rights. The court shall have jurisdiction to hear and determine the action. The lawsuit may also be brought before the court of the place of residence or stay of the Data Subject, according to the Data Subject's choice.

This privacy notice is valid from May 25, 2018 until revocation.

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